

26 February 2009

Dr Alan Miller
Dental Excellence
1100 Victoria Street
Hamilton

Dear Alan

I have avoided dental care for many years now because I didn't want a repeat of a previous painful and uncomfortable experience.

My excuses for putting off a much needed visit to the dentist, were many and varied. There was not enough time, I was busy, I had a deadline to meet and so on.

But the reality was that I couldn't stand the thought of going to the dentist.

My recent experience of visiting your practice on two occasions has totally changed my pre-conceived ideas of the dental pain and discomfort. You and your staff were really gentle and professional in your caring approach.

Alan, your treatment, including the filling was totally pain free and discomfort free. Karen, your cleaning and scaling was also totally pain and discomfort free.

I came away wondering why I hadn't had my teeth fixed earlier.

Without a doubt, the staff, atmosphere and presentation of your practice gave me much needed confidence and after the treatment, a determination not to avoid dental treatment in the future.

If anyone is in doubt about the quality and care of the dental treatment at Dental Excellence, ask them to give me a call and I will recount my experience first hand.

Kind regards



Peter Mitchell
Managing Director.